

LIA Process

Refer

After you have booked your client's trip and have determined they reside in a province that you are not licensed to sell, you can refer them to the Manulife LIA team in 1 of 3 ways:

Warm

Warm transfer to 1 (888) 220 – 5212

Call

Client can call the LIA Team directly 1 (888) 220 – 5212

Send

Client can send an e-mail to the LIA team Travel_referral@manulife.ca