

LUXURY RETREATS

Luxury Retreats Home Standards

HOME CONDITION & DÉCOR

- Fully furnished, with comfortable furniture in good condition and tasteful décor
- Walls, floors, floor coverings, fixtures, décor, furnishings, appliances are free of damage and stains
- No clutter and personal items such as family photos
- All lighting functional, with spare lightbulbs handy
- Home is well ventilated with no musty smells
- No pest or rodent issues in home and no pest traps visible during guest stays
- Fireplaces, if any, are neat and clean
- Cold/hot water consistently available

KEYS, CHECKOUT, HOME INFO

- The ability to leave keys in the home upon guest checkout. This means a self-locking door, key lock box, or a secure mail slot through which guest can slip their keys
- Minimum two sets of keys for guest parties of two or more
- A welcome binder in each home that includes information on WiFi and contact information for day-to-day needs and emergencies

STORAGE

- Hanging space and drawer space in or near bedrooms for guest storage. Closets and drawers should be empty of personal items; hangers should match
- Bathroom counter space for guests to place toiletries
- Kitchen counter and cabinet space for guests

CLEANING ITEMS

- Washer and dryer in the home
- Sufficient household items for guests, including extra garbage bags, dish cloths, dish detergent, dishwasher tablets, laundry detergent, paper towels, extra toilet paper

AIR CONDITIONING & HEATING

- Air conditioning available in bedrooms at a minimum in warm weather locations (seasonal or year-round)
- Heat available throughout home in cold weather locations (seasonal or year-round)
- Any ceiling fans available are functional and quiet

WIFI

- Wireless internet available



HOME CONDITION AND DÉCOR
Villa Turquesa, Mexico

OUTDOOR AREAS

- Any lawns, gardens, patios, terraces, balconies, driveways are well maintained (swept, not overgrown)
- Any pools, hot tubs, barbecues, heat lamps are clean and functional
- Any pool heaters available function to heat pool to roughly 28°C/80°F
- At least one pool towel per guest per week
- Extra propane tanks and/or charcoal if barbecue grill present
- Any outdoor furniture is clean and in good condition

LIVING ROOMS

- Flat screen television with English basic channels either in a living room, den, sitting room, or entertainment/game room

KITCHENS

- Refrigerator, dishwasher, stove, oven in working and easy-to-operate condition
- Coffee maker with extra filters if applicable
- Pots, pans, cooking utensils, matching flatware, matching dishes, matching glassware including wine glasses all in adequate amount and good condition for your maximum number of guests to prepare, cook, and serve a meal
- No stains on appliances, inside refrigerators, or surfaces generally

DINING AREAS

- Enough seating for maximum guest count

SAFETY

- Working smoke detectors

BEDROOMS

- Clean, comfortable, hotel-standard bedding with no fraying or holes on any bed, and two pillows for each guest
- An iron and an ironing board available (one set per home)

BATHROOM

- No severe staining of any sort on any surface, this includes in between tiles, on shower curtains, along bathtub line, on walls
- High end toiletries for guests, including shampoo, conditioner, shower gel, body lotion and soap
- Hotel-quality towels, including bath towels, hand towels and washcloths, in sufficient quantities (minimum two of each per guest per week)
- Toilet brush in each bathroom
- One hair dryer in each full bath
- Plunger in each home