



TravelEdge x Aero Booking Guide

Important: In order for commissions to be properly tracked and paid, travel advisors need to make their bookings through the dedicated Aero commission link.

Dedicated Booking URL for commissionable Aero flights - <https://your.aero.com/TRAVELEDGE>

- A 5% commission applies once flown.

Aero Route Map -



How to book:

1. Book via the dedicated link: <https://your.aero.com/TRAVELEDGE>
2. It's a good idea to bookmark this link for ease of future bookings.
3. Click on "Book Seats".
4. Pick "Round Trip" or "One Way".
5. Choose the origin and destination and the number of adults, infants (under the age of 2), and small pets (under 20 lbs including carrier).
6. Click "Search Flights" and pick the desired date(s).

7. Choose the desired fare class (Non-refundable, Flexible or Most Flexible).
8. **Please note:** non-refundable fares are not bookable in combination with a discount
9. Enter your profile email address.
10. Click "Continue To Guest Info" and add guest details
11. Click "Continue To Checkout" and enter CC details (and promo code if applicable) at checkout and click "Confirm & Pay".
12. For all international flights, a copy of the guest's passport must be sent to passports@aero.com (must be submitted at least 72 hours prior to departure).

Aero x Waldorf Astoria Los Cabos Pedregal Experience

An exclusive travel package in partnership with the Waldorf Astoria Los Cabos Pedregal.

- 10% discount on room rate at Waldorf Astoria, room includes private plunge pool.
- 10% discount on Aero flights.
- Daily breakfast for two.
- Gift of Clase Azul tequila in signature bottle and daily guacamole amenity.
- Roundtrip transfer from Los Cabos Airport (SJD) to Waldorf Astoria.

Booking Instructions -

- Reach out to traveladvisors@aero.com and we will help to confirm air/hotel availability and pricing.
- Our Travel Advisor Support Team will work directly with the Waldorf Astoria, Los Cabos to confirm and secure room space.
- Once the hotel space is confirmed, flights must be booked via the dedicated Aero URL to ensure commission is applied. Our Advisor Support Team is also directly able to assist you with your booking.

Terms and Conditions -

- Both flight and hotel stay are commissionable at 10%
- Flights and hotel stays must align to enjoy the discounted package rates.
- Discounts cannot be combined with other promotions or applied to previously booked flights or hotel stays.
- Discounts are valid on Aero flexible and most flexible fares only.
- Black out dates apply and are subject to availability.

Group Booking Incentive

- Book six or more guests and earn an extra \$500 on top of the standard applicable commission
- Guests must fly by January 31, 2024

\$300 Savings for Aero First Time Guests

Enter **FALL23** in the coupon box upon checkout booking from the dedicated URL.

- Clients must be Aero first-timers.
- Commission applies, clients must fly-by December 20, 2023.

Important: Our Concierge team cannot book through your commission link and is unable to apply the commission to your booking. Therefore we kindly ask you to follow the steps above and book through your commission link if possible. If you mistakenly forget to use the dedicated commission link, please contact traveladvisors@aero.com to secure a manual tracking solution, this must occur before the guest has flown any portion of the trip.

Please note: It is the travel advisors responsibility to communicate any flight information received from Aero (via email, call, text, etc.) to their client.

With regards to the commission process, please include the URL and the applicable flown booking confirmations to the invoice for each invoice period.

Please address all invoices to Aero Technologies Inc. 16233 Vanowen St, Van Nuys, CA 91406, and send an invoice via email to invoices@aero.com, with Cc to dan.jorgensen@aero.com. Please include your name and the branch office on the invoice.

Aero Fare Types and Fare Rules

Non-Refundable Fare: Any changes or cancellations are not permitted for Non-Refundable Fares. The value of a Non-Refundable reservation that is not used will be entirely forfeited. Promotion and discount codes can not be used to book Non-Refundable fares.

Flexible Fare: Please note that if the date or routing of the reservation has previously been changed and you thereafter request to cancel, any refund will be received as credit on your Aero account (minus any cancellation fees) for 18 months to be used for future flights, regardless of when such cancellation occurs.

Most Flexible Fare: There is no fee for any changes made to Most Flexible reservations for flights more than one (1) hour from the scheduled departure. You will receive a 100% refund to the original form of payment for all cancellations made more than one (1) hour from the scheduled departure.

For tickets purchased **on or after** June 22, 2023:

| Fare | Non-Refundable | Flexible | Most Flexible |
|--------------------------------------|---|--|--|
| Change and Cancellation Rules | Lock in your travel and save: no changes permitted and not eligible for promotions. No refunds, changes, or cancellations following ticket purchase. | 100% refundable up to 14 days before departure to the original form of payment. Within 14 days, changes + cancellations incur a 30% fee per seat; any remaining balance will be retained as Aero credit | 100% refundable up to 1 hour before departure to the original form of payment. |

Aero Support -

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