

C O U T U R E
B Y L A N G H A M

Online Reservation & Confirmation Letter
Your how-to guide

couture.langhamhotels.com

Step 1 – Select Date

THE LANGHAM
NEW YORK, FIFTH AVENUE

HOTEL INFO FIND RESERVATIONS 1-212-6954005 PROPERTY CURRENCY ▾

Guests
1 Adult, 0 Children

Check-in
Tue, Feb 25, 2020

Check-out
Wed, Feb 26, 2020

SEARCH

YOUR STAY

Check-in
After 3:00 PM

Check-out
Before 12:00 PM

Tue, Feb 25, 2020 - Wed, Feb 26, 2020
1 Adult

Total: **\$0.00**

Select a Check-in Date Prices shown in USD for 1-night stay

< FEBRUARY 2020 MARCH 2020 >

SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
						1	1	2	3	4	5	6	7
2	3	4	5	6	7	8	8	9	10	11	12	13	14
9	10	11	12	13	14	15	15	16	17	18	19	20	21
16	17	18	19	20	21	22	22	23	24	25	26	27	28
23	24	25	26	27	28	29	29	30	31				

No Check-in No Check-out

5 Per Night
Excluding Taxes & Fees

Fifth Avenue or City View - Floors 5 to 27 - Max occupancy of 3 with Rollaway bed - Connecting option to Deluxe City View Room

BOOK NOW

Click Search

Select date on the calendar

Step 2 – Select Rooms & Rates

Progress bar: 1. Select Hotels (checked), 2. **Select Rooms & Rates**, 3. Enhance Your Stay, 4. Enter Guest Details, 5. Booking Confirmation

View Results By: Rates | Sort By: Recommended | Show Filters

COUTURE WITH 1-NIGHT STAY AMENITY

USD 50 hotel credit, daily breakfast and all other Couture exclusive privileges

[Rate details](#)

	Superior King Room 1 King 420 ft ² Courtyard View - Quiet Room - Floors 5 to 10 - Connecting option to Superior Twin Room	\$400 Per Night Excluding Taxes & Fees	BOOK NOW
	Superior City View Room 1 King 420 ft ² City View facing 36th Street - Floors 5 to 10	\$695 Per Night Excluding Taxes & Fees	BOOK NOW
	Deluxe Room 1 King 550 to 600 ft ² Fifth Avenue or City View - Floors 5 to 27 - Max occupancy of 3 with Rollaway bed - Connecting option to Deluxe City View Room	\$745 Per Night Excluding Taxes & Fees	BOOK NOW

YOUR STAY

Check-in
After 3:00 PM

Check-out
Before 12:00 PM

Tue, Feb 25, 2020 - Wed, Feb 26, 2020
1 Adult

Total

Click Rate details to view the Couture Privileges

Select & Book

COUTURE WITH 1-NIGHT STAY AMENITY

USD 50 hotel credit, daily breakfast and all other Couture exclusive privileges

Couture Privileges

1. USD 50 hotel credit applicable to F&B or Spa per stay;
2. Daily breakfast for two;
3. Complimentary in-room Wi-Fi;
4. Next tier room upgrade upon arrival subject to availability;
5. Early check-in and late check-out subject to availability;
6. Welcome note from the hotel;
7. VIP welcome amenity

Guarantee Policy
A credit card guarantee is required at time of booking. Must be of at least 21 years of age to check-in.

Cancel Policy
3pm hotel time day before arrival to avoid a penalty of 1 night's room and tax; unless nonrefundable deposit required.

Commission Policy (Travel Agents)
10% Commission

Step 3 – Preview the selected details

SUPERIOR KING ROOM
Couture with 1-night stay amenity



	Per Night Excluding Taxes & Fees
1 night Nightly Rates	\$665.00
State Sales Tax	\$59.02
City Tax	\$39.07
Jacob Javits Fee	\$1.50
Occupancy Fee - non suite	\$2.00
Total	\$766.59

ABOUT THIS ROOM:
1 King | 420 Ft²

- Bathub/shower combination
- Wireless internet connection
- Desk with lamp
- Safe
- Multi-line phone
- Newspaper
- Two-line phone
- CNN available
- Premium Movie Channels
- Room windows open
- Away from elevator

Courtyard View - Quiet Room - Floors 5 to 10 - Connecting option to Superior Twin Room

Each Superior Room is decorated in tranquil shades of beige and accented by warm Italian walnut. These exceptionally large rooms are some of the largest standard rooms in the city. Premium...

[View More >](#)

COUTURE WITH 1-NIGHT STAY AMENITY

USD 50 hotel credit, daily breakfast and all other Couture exclusive privileges

Couture Privileges

- USD 50 hotel credit applicable to F&B or Spa per stay;
- Daily breakfast for two;
- Complimentary in-room Wi-Fi;
- Next tier room upgrade upon arrival...

[View More >](#)

POLICIES

Guarantee Policy
A credit card guarantee is required at time of booking. Must be of at least 21 years of age to check-in.

Cancel Policy
3pm hotel time day before arrival to avoid a penalty of 1 night's room and tax; unless nonrefundable deposit required.

Commission Policy (Travel Agents)
10% Commission

THE LANGHAM
NEW YORK, FIFTH AVENUE

HOTEL INFO FIND RESERVATIONS 1-212-6954005 US DOLLARS ▾

STAY

Continue to Book

3 Enhance Your Stay 4 Enter Guest Details 5 Booking Confirmation

Rooms & Rates

EMPYR PASSES

EMPIRE STATE BUILDING VIP PASSES **\$75**
Each / Stay
Including Taxes and Fees

Empire State Building is one of New York City's most iconic landmarks and it is just two blocks away from The Langham, New York! See the...

[View More ▾](#)

Policies

: Package must be cancelled by 3pm hotel time 1 day prior to arrival to avoid a full price penalty.

[Show Details ▾](#)

YOUR STAY

Check-in After 3:00 PM **Check-out** Before 12:00 PM

Tue, Feb 25, 2020 - Wed, Feb 26, 2020
1 Adult

Superior King Room **\$665.00**
Couture with 1-night stay amenity
1 night ▾

Taxes and Fees **\$101.59**
[Details ▾](#)

[Edit](#) | [Remove](#)

[+ Add a Room](#)

Total: **\$766.59**
(USD tax included)

[CONTINUE TO BOOK](#)

FOR SEDAN VEHICLE **\$73**
Each
Including Taxes and Fees

Add a touch of convenience and luxury to your stay with our valet parking services. You can count on our dedicated Langham...

[View More ▾](#)

Step 4 – Enter your Client's Details



Your travel agency details are pre-populated based on the the IATA number associated with your Couture user account

WELCOME BACK!

Travel Agent Information

ALTOUR CALIFORNIA LLC
105 SANTA MONICA BLVD 12100 W OLYMPIC BLVD STE 200
LOS ANGELES, CA 90025-8307 US
westcoast.mainoffice@altour.com
1-310-5716000
ID# 05695594

CONTACT INFO

Mr. *	First Name* Robin	Middle Initial
Last Name* Flanz	Phone* 212 1234 5678	
Email Address* annie.chan@altour.com		

This is the email we will send your confirmation to.

ADDRESS

Location* United States		
Address 1* 10 Pineapple Blvd		
City* Orange City	State / Province* California	Zip / Postal Code 92058

YOUR STAY

Check-in	Check-out
After 3:00 PM	Before 12:00 PM
Tue, Feb 25, 2020 - Wed, Feb 26, 2020	
1 Adult	
Superior King Room <i>Couture with 1-night stay amenity</i> 1 night	\$665.00
Taxes and Fees Details	\$101.59
Edit Remove	
+ Add a Room	
Total:	\$766.59 <small>(USD tax included)</small>

[!!NOTE!!]
As a reminder, please input **input your work email address** in this field. A confirmation letter will be sent to this email address.

Step 4 – Enter your Clients Details (cont'd)

ADDRESS

Location*
United States

Address 1*
10 Pineapple Blvd

City*
Orange City

State / Province*
California

Zip / Postal Code
92058

ADDITIONAL DETAILS AND PREFERENCES

Please note your requests or special needs
ALTOUR - Beverly Hills
Annie Chan
Contact email: annie.chan@altour.com
Contact phone: 1-310-5716000 (ext. 345)

TRANSPORTATION (OPTIONAL)

PAYMENT INFORMATION



Card Number*
4444 3333 2222 1111

Expiration Date (MM/YY)*
12/20

CVV*
321

Name on Card*
ALTOUR CALIFORNIA LLC

YOUR STAY

Check-in
After 3:00 PM

Check-out
Before 12:00 PM

Tue, Feb 25, 2020 - Wed, Feb 26, 2020
1 Adult

Superior King Room **\$665.00**
Couture with 1-night stay amenity
1 night

Taxes and Fees **\$101.59**
[Details](#)

[Edit](#) | [Remove](#)

[+ Add a Room](#)

Total: **\$766.59**
(USD tax included)

Please input your contact details here.

Our hotel staff can contact you more easily if needed.

Step 5 – Booking Confirmed

 **SUCCESS! YOUR ROOM IS BOOKED.**
Check anniechanwaiyin@gmail.com to view your confirmation email.

THANKS, LHG TESTING! YOUR ITINERARY NUMBER IS 10316B8090342

ROOM 1 CONFIRMATION #: 58742SB263335 **Confirmed**

Thank you for choosing our property. We look forward to your arrival.

ROOM DETAILS

The Langham, New York, Fifth Avenue
400 Fifth Avenue,
New York, NY NY 10018
1-212-6954005
tnyc.info@langhamhotels.com
<http://www.langhamhotels.com/newyork>

 **CONFIRM #58742SB263335**

Superior King Room **\$665.00**
Couture with 1-night stay amenity 1 night ▾

Dates	Guests
Tue, Feb 25, 2020	1 Adult
Wed, Feb 26, 2020 (1 night)	

Guest Information
LHG TESTING LHG TESTING
anniechanwaiyin@gmail.com
12345678

Additional Details and Preferences
TEST BOOKING BY LHG

Payment Method
 Card ending in 1111

[Cancel Room](#)

Taxes and Fees: \$101.59 ▾
Total: \$766.59

[Print this page](#)

[Add to calendar](#)

[Share](#)

Changing Reservations
Click here to make changes to this reservation or you can always go to My Reservations

[CHANGE THIS RESERVATION](#)

Cancellations
3pm hotel time day before arrival to avoid a penalty of 1 night's room and tax; unless nonrefundable deposit required.

[CANCEL RESERVATION](#)

Step 6 – Find the confirmation letter from your email

The Langham, New York, Fifth Avenue reservation team

RESERVATION INFO	CHARGE
Name	Mr, Robin Flanz
Book Date	Thursday, October 24, 2019
Number of Rooms	1
Number of Adults	1
Number of Children	0
Check-in	Tuesday, February 25, 2020
Check-out	Wednesday, February 26, 2020
Hotel Check-in Time	15:00 (3:00 PM)
Hotel Check-out Time	12:00 (12:00 PM)
Total Stay	1 night(s)
Room Type	Superior Room- Superior King Room
Daily Room Rate	Tuesday, February 25, 2020 USD 665.00
Rate Type	Couture with 1-night stay amenity
Couture Privileges 1. USD 50 hotel credit applicable to F&B or Spa per stay; 2. Daily breakfast for two; 3. Complimentary in-room Wi-Fi; 4. Next tier room upgrade upon arrival subject to availability; 5. Early check-in and late check-out subject to availability; 6. Welcome note from the hotel; 7. VIP welcome amenity	

Guarantee Policy

A credit card guarantee is required at time of booking. Must be of at least 12 months standing at check-in.

Cancellation Policy

3pm hotel time day before arrival to avoid a penalty of 1 night's room and tax. Non-refundable deposit required.

Pet Policy

Please click here for details.

Smoking Policy

The Langham, New York, Fifth Avenue is a smoke-free hotel. A \$300 USD will be assessed to your bill for smoking in our guest rooms.

Add Ons	USD 0.00
Service Charge & Tax State Sales Tax: USD 69.02 Jacob Javits Fee: USD 1.50 Occupancy Fee - non suite: USD 2.00 City Tax: USD 39.07	USD 101.59
Total Charge	USD 766.59

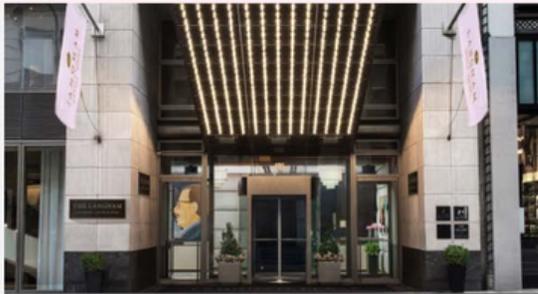
The Couture Privileges are clearly listed under "Rate Type"

Thank you for your reservation at The Langham, New York, Fifth Avenue! Confirmation no.: 58742SB263335

tinyc.info@langhamhotels.com

5:59 PM (7 minutes ago)

THE LANGHAM
NEW YORK, FIFTH AVENUE



Dear Mr. LHG TESTING

Confirmation Number: 58742SB263335

Greetings from The Langham, New York, Fifth Avenue!

Thank you for making a reservation at The Langham, New York, Fifth Avenue. We are delighted to confirm the details for your upcoming stay.

The Langham, New York, Fifth Avenue reservation team

Step 7 – Share the confirmation with your clients

Send To... Cc... Subject

Confirmation Number: 58742SB263335

Name	Mr. Robin Flanz
Book Date	Thursday, October 24, 2019
Number of Rooms	1
Number of Adults	1
Number of Children	0
Check-in	Tuesday, February 25, 2020
Check-out	Wednesday, February 26, 2020
Hotel Check-in Time	15:00 (3:00 PM)
Hotel Check-out Time	12:00 (12:00 PM)
Total Stay	1 night(s)

Send To... Cc... Subject

Hotel Check-in Time	15:00 (3:00 PM)
Hotel Check-out Time	12:00 (12:00 PM)
Total Stay	1 night(s)
Room Type	Superior Room- Superior King Room
Daily Room Rate	Tuesday, February 25, 2020 USD 665.00
Rate Type	Couture with 1-night stay amenity
	Couture Privileges 1. USD 50 hotel credit applicable to F&B or Spa per stay; 2. Daily breakfast for two; 3. Complimentary in-room Wi-Fi; 4. Next tier room upgrade upon arrival subject to availability; 5. Early check-in and late check-out subject to availability; 6. Welcome note from the hotel; 7. VIP welcome amenity
Guarantee Policy	A credit card guarantee is required at time of booking. Must be of at least 21 years of age to check-in.

You can easily copy and paste the reservation confirmation to any email editor application (e.g. Outlook)

Step 7 – Share the confirmation with your clients (cont'd)

RESERVATION INFO	CHARGE
Name	Mr. LHG TESTING LHG TESTING
Book Date	Thursday, October 24, 2019
Number of Rooms	1
Number of Adults	1
Number of Children	0
Check-in	Tuesday, February 25, 2020
Check-out	Wednesday, February 26, 2020
Hotel Check-in Time	15:00 (3:00 PM)
Hotel Check-out Time	12:00 (12:00 PM)
Total Stay	1 night(s)
Room Type	Superior Room-Superior King Room
Daily Room Rate	Tuesday, February 25, 2020 USD 665.00
Rate Type	Couture with 1-night stay amenity
	Couture Privileges 1. USD 50 hotel credit applicable to F&B or Spa per stay 2. Daily breakfast for two 3. Complimentary in-room Wi-Fi 4. Next tier room upgrade upon arrival subject to availability 5. Early check-in and late check-out subject to availability 6. Welcome note from the hotel 7. VIP welcome amenity
Guarantee Policy	
	A credit card guarantee is required at time of booking. Must be of at least 21 years of age to

You can easily copy and paste the reservation confirmation to your company letter head using any document editor application (e.g. MS Word)