



SEABOURN®

Seabourn Department Contact Information

Access & Compliance

Your contact for arrangements regarding guests with disabilities or medical needs.

Phone: 1-866-530-2193 or 206-626-9183

E-Mail: access@seabourn.com

Hours: Monday-Friday 8:00 am – 5:00 pm Pacific Time

Air/Sea

Air itineraries for guests who have purchased the Seabourn FlightEase. This department processes all air customization and upgrade requests (please submit via email or fax).

Phone: 1-866-530-2196 or 206-626-9186

E-Mail: airseaservicerequest@seabourn.com

Hours: Monday-Friday 5:00 am – 5:00 pm

Brochures

Travel Advisors: 714-708-4078

Consumers: 714-708-4016

To request brochures, you can also [view](#) and [order online](#).

Business Development Services

To contact your Business Development Representative:

Phone: 1-866-755-5622 or 206-626-9172

Hours: Monday-Friday 7:00 am – 4:00 pm Pacific Time

Charters & Incentives

Inquiries and bookings for incentive groups and ship charters:

Phone: 1-866-827-5257 or 206-626-9177

E-Mail: SeaCharIncentive@seabourn.com

Guest Relations

Inquiries, issues and/or concerns on sailings in progress or past sailings.

Phone: 1-800-628-2298 or 206-626-9181

Fax: 206-501-2901

E-Mail: guestrelations@seabourn.com

Hours: Monday-Friday 9:00 am – 2:30 pm Pacific Time

Lost & Found (On Board Ship)

Phone: 1-866-530-2192 or 206-626-9182

Fax: 206-501-2903

E-Mail: lostandfound@seabourn.com

Hours: Monday-Friday 8:00 am – 5pm Pacific Time

Operations Support

For inquiries regarding Travel Agency set-up and maintenance.

Phone: 1-866-530-2198 or 206-626-9198

Fax: 1-888-873-2678 or 206-501-2905

E-Mail: operations_support@seabourn.com

Hours: Monday-Friday 7:00 am – 5:00 pm Pacific Time

Personal Property Claims

For claims regarding missing, stolen and damaged luggage and personal items; pier and on board.

Phone: 1-800-243-7342

Fax: 206-501-2902

E-Mail: propertyclaims@seabourn.com

Personal Valet Luggage Service

To book Luggage Forward®, our exclusive luggage delivery partner contact Luggage Forward directly:

Phone: US 1-800-766-8535

Website: www.luggageforward.com/seabourn

Public Relations/Media

Announcements for emergency situations are posted on Seabourn website.

Phone: 1-866-755-5623 or 206-626-9173

E-Mail: pr@seabourn.com

Reservations

For reservations, pricing, availability and sales assistance for group and FIT Reservations. General inquiries relating to product, destinations and existing cruise reservations. To set up and manage groups. All Seabourn Club inquiries.

Phone: 1-800-929-9595 or 206-626-9191

Fax: 206-501-2900

General Inquiries: seareservations@seabourn.com

Pre-Cruise Onboard Experience

Inquiries: guestservices@seabourn.com

Gift Order Inquiries: seagift@seabourn.com

Seabourn Club Inquiries: seabournclub@seabourn.com

Group Requests: seagroupsales@seabourn.com

Hours: Monday-Friday 6:00 am – 5:00 pm, Saturday and Sunday 6:00 am – 3:30 pm Pacific Time

Reservations Accounting

For all reservations related accounting discrepancies and non-system generated refund requests.

Phone: 1-866-530-2194 or 206-626-9194

E-Mail: Reservations_Accounting@seabourn.com

Hours: Monday-Friday 7:00 am – 5:00 pm Pacific Time

Ship Inventory

Requests for complimentary or paid upgrades, requests pertaining to suite location preference (i.e. guarantee suites), and Travel Advisor Rates.

Phone: 1-866-306-8793 or 206-626-9193 Travel Advisor Rates

Fax: 1-888-946-3737 or 206-501-2909 Travel Advisor Rate

Fax: 1-888-880-5608 or 206-501-2908 General Inventory

E-Mail: Ship_Inventory@seabourn.com General Inventory Email

Shore Excursions

To view shore excursions and book online, visit www.seabourn.com.

Phone: 1-800-984-3225 or 206-626-9188

E-Mail: SBN_Shorex_Reservations@Seabourn.com

Hours: Monday-Friday 6:00 am – 5:00 pm, Saturday 8:00 am – 3:30 pm Pacific Time

Seabourn Global Headquarters

450 Third Avenue West

Seattle, WA 98119

Phone: 1-866-755-5619 or 206-626-9179

Hours: Monday-Friday 7:00 am – 5:00 pm Pacific Time

Website: <https://www.seabourn.com>